

WHAT IS THE PURPOSE OF THE SPF DKIM AND DMARC RECORDS?



SPF DKIM and DMARC are simply a set of email authentication methods to prove to ISPs and mail services that senders are truly authorized to send email from a particular domain and, are a way of verifying your email sending server is sending emails through your domain.

Steps to creating SPF/DKIM/DMarc records for campaigns

1. Every campaign will require SPF, DKIM and Dmarc records to be added to clients site.
2. This requires a representative from the client side that has access to the backend of website and hosting. In many cases, this might even be a third party if Pixa does not already handle the clients website hosting.
3. This process should start during the Production/Programming Step 5. It does take some time from client side and for the marketing automation platform to validate all information. Therefore, the sooner the better so there are no delays in campaign execution.
4. This information can be obtained from the programmer assigned to the campaign. You will make the request and then forward to the client.

Below are some samples that you will receive from programmer to pass onto client. If the client does not have a point person, we can walk them through the process. In some cases, if we are given access our team can implement.

SAMPLE #1

Step 1. Create the following DNS entry for the host name pixa._domainkey.hu-friedy.com

Step 2. Edit your SPF record as such:

Step 3. Notify ray@thinkpixa.com when the two steps above have been completed.

Step 4. Pat yourself on the back for a job well done!

SAMPLE #2

Create the following records in your DNS zone file. Adding these records will tell requesting servers that you are allowing us to send emails on your behalf from a third party server.

